How to set up your COBRA online account

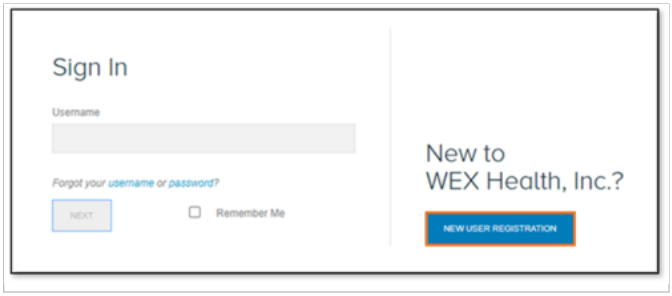
Member content

This article outlines how to set up your COBRA online account for the first time.

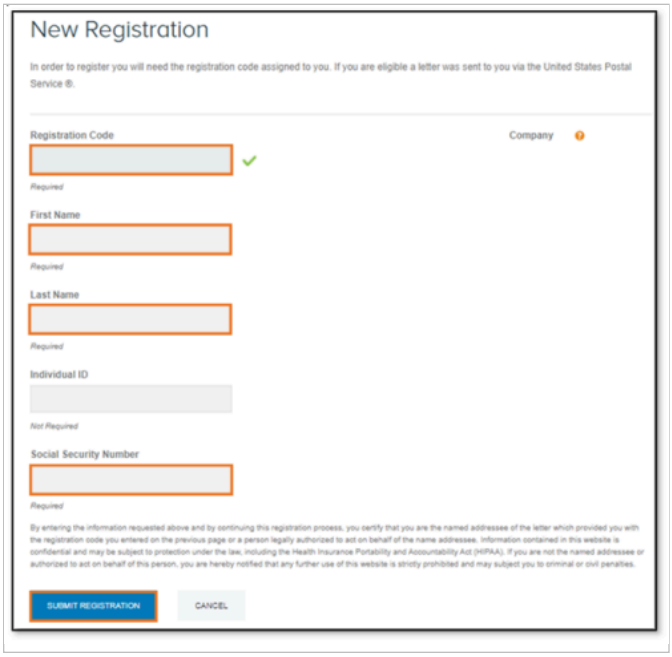
Note: To watch a video tutorial, click here.

To set up your online account, complete the following steps:

1. Navigate to cobralogin.wexhealth.com.
2. Click "NEW USER REGISTRATION."

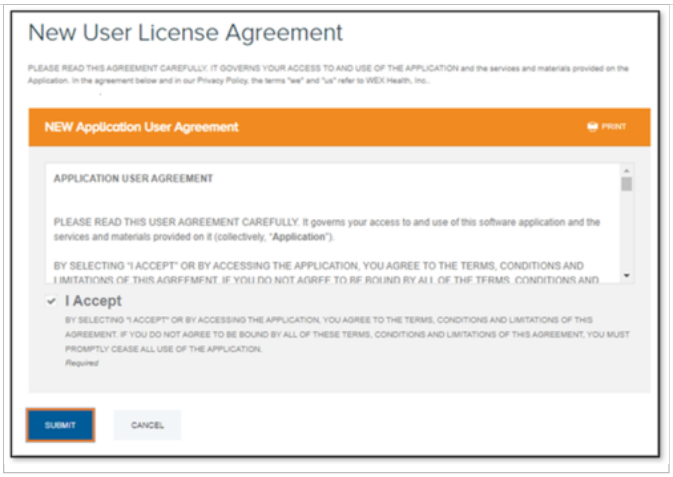


3. Provide the registration code as well as the primary qualified beneficiary's (PQB's) first and last name and social security number (SSN), and then click "SUBMIT REGISTRATION."



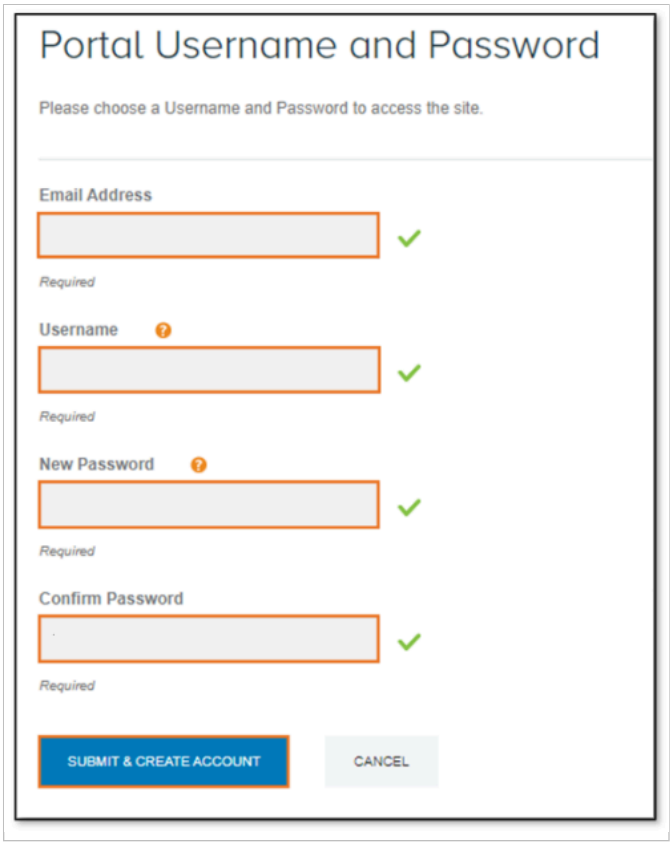
   Note: The registration code can be found on the page titled New Member Login Notice in the Specific Rights Notice (SRN). The Individual ID is not required.

4. After reviewing the user agreement, check the box to accept and then click "SUBMIT."



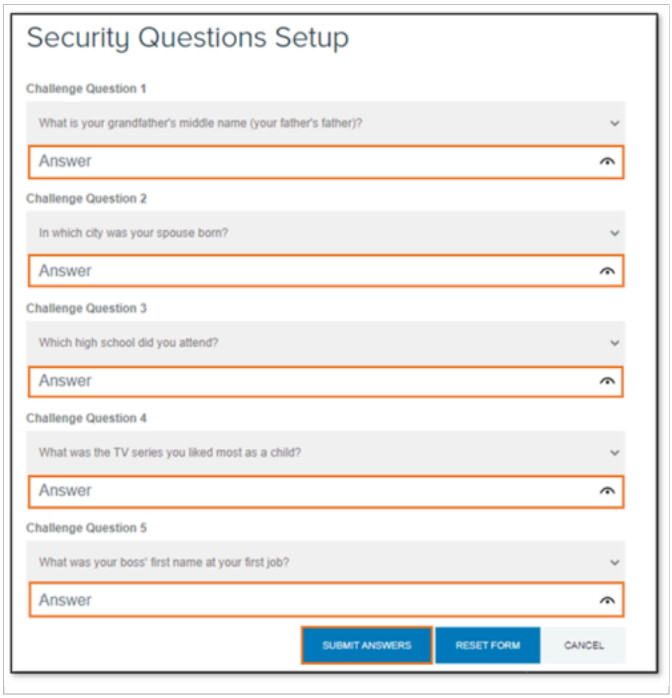
5. Provide an email address and create a username and password, and then click "SUBMIT & CREATE ACCOUNT."

   Note: Email addresses with multiple periods in the domain (e.g., test@sample.account.com) are not accepted.



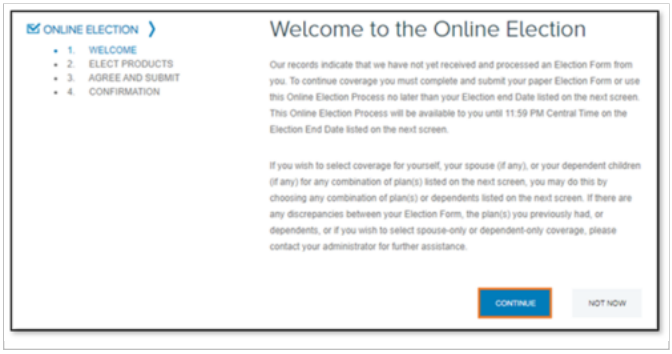
   Note: The password must be between 8-50 characters and must include at least one number and one special character (! @ # $ % & *).

6. Log in to your account with the credentials you just created.
7. Set up your security questions and click "SUBMIT ANSWERS."



Note: You can select different questions from the drop-down list. Answers are not case sensitive.

8. Review the online election message and click "CONTINUE" to begin selecting coverage.



Note: You can choose to wait until later in the election period to select coverage by clicking "NOT NOW."

For instructions on how to select coverage, see How to elect coverage in your COBRA online account.

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