How to set up recurring payments in the WEX COBRA + direct bill mobile app

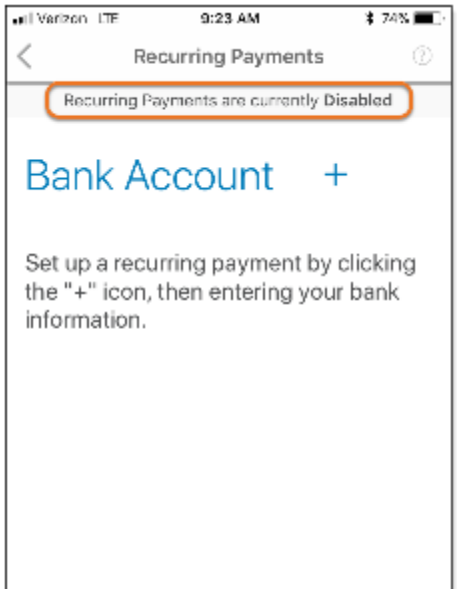
This article outlines how to set up recurring payments in the WEX COBRA + direct bill mobile app. You can also make a one-time payment in the mobile app. For more information, see How to make a one-time payment in the COBRA Mobile App. You also have the option to log in to your online account to make a one-time or recurring payment. Important: Once recurring payments are set up, you are responsible for ensuring your payment is withdrawn from your bank account each month.

- You must be paid through the current month using an alternate method before setting up recurring payments in the WEX COBRA + direct bill mobile app. If you are not paid current, please log into your online account using a web browser to set up your recurring payment. See How to set up recurring payments in your COBRA online account for more information.
- Once recurring payments are set up, you are responsible for ensuring your payment is withdrawn or charged each month.

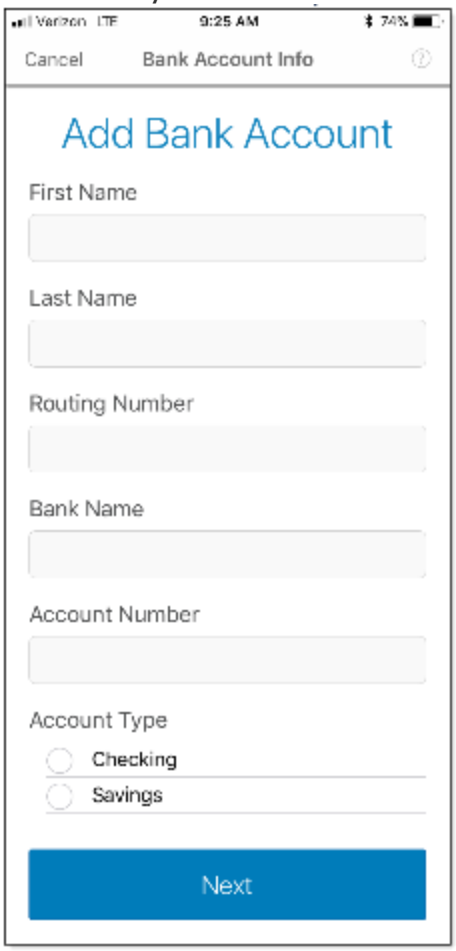
To set up recurring payments, complete the following steps:

1. Log in to the mobile app. See Getting started with the WEX COBRA + direct bill mobile app for instructions.
2. Tap "Recurring Payments" from the home screen.
3. Tap "+" to add a bank account.

Note: The "Recurring Payments are currently Disabled" message will show until a bank account is added.



4. Provide your name and bank information, and then tap "Next."



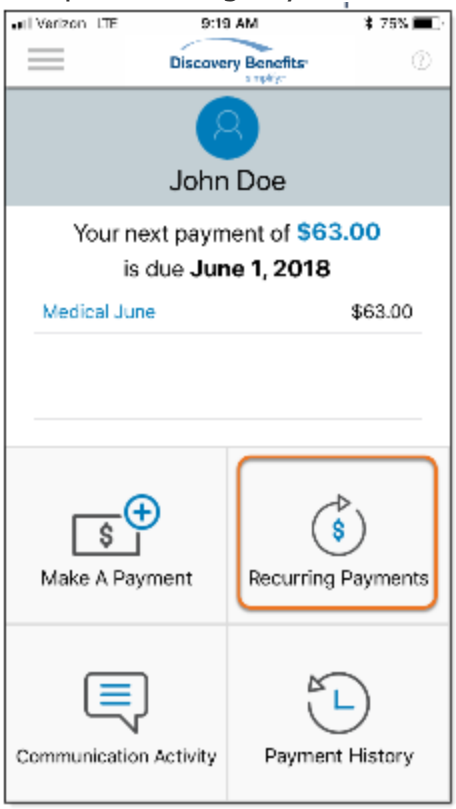
5. Toggle "I Agree" to allow recurring payments to be drafted from your bank account.

Note: You can update or cancel recurring payments at any time.

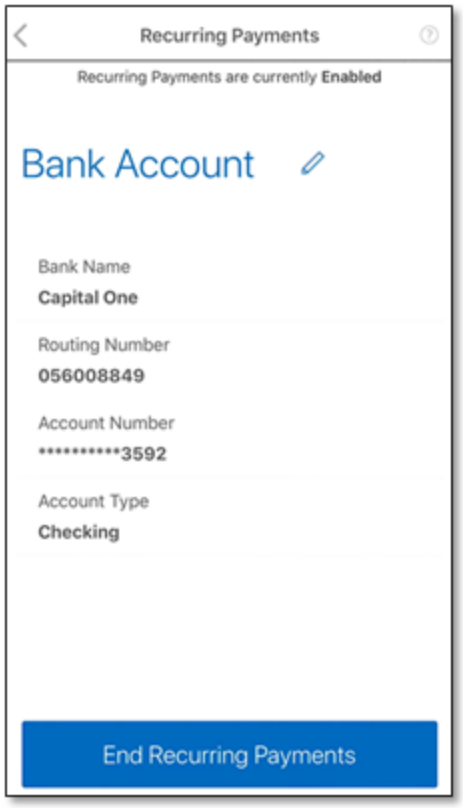
To stop recurring payments, complete the following steps:

1. Log in to the mobile app. See Getting started with the WEX COBRA + direct bill mobile app for instructions.

2. Tap “Recurring Payments” from the home screen.



3. Tap “End Recurring Payments.”



4. Tap “Yes” to confirm you want to stop recurring payments.

