



## Introducing Optum Home Delivery's New HealthSafe ID



Optum Home Delivery is adding an extra layer of protection for members through their new HealthSafe ID. This is a secure and reliable way for members to access their Optum Home Delivery account information.

### For New Members:

- If a member is new to Optum Home Delivery and has not registered before, they will need to create a HealthSafe ID. This is a standard step for all new users.

### For Existing Members:

- If a member has previously registered with Optum Home Delivery (either through Single Sign-On (SSO) or directly via *pharmacy.optum.com*), members will be prompted to create a HealthSafe ID the next time they log into their account. Once created, members will proceed as usual to their dashboard. Here is a screenshot of what the prompt to create a HealthSafe ID looks like.

### Seamless Access Moving Forward

- **Single Sign-On (SSO) Users:** After a member creates a HealthSafe ID, they can continue using SSO without any interruptions.
- **Direct Logins:** If a member chooses to log in directly at *pharmacy.optum.com*, they can use their newly created HealthSafe ID for secure access.

***The step to create a HealthSafe ID only needs to be completed once.***

***The HealthSafe ID enhancement will be a requirement when logging into the Optum Home Delivery system.***

