

NY44 Mail Order FAQ

1. How do I know what drugs have to go through a Mail Order pharmacy?
 - a. On the NY44 formulary (link included), any drug that has **'MO'** next to it, must go through a participating Mail Order pharmacy. NY44 members can get **ANY** drug through a mail order pharmacy, but only ones designed with an **'MO'** next to them **MUST** go through mail order.
2. How many fills am I allowed at a participating retail pharmacy before I must use mail order?
 - a. NY44 members are allowed two (2) 30-day fills at a participating retail pharmacy before they will receive a rejection telling them they have to go through mail order.
3. What are the participating mail order pharmacies that are available to me?
 - a. You can use one of two participating mail order pharmacies:
 - i. Wegmans Mail Order
 - ii. ProAct Pharmacy Services
4. Do I have to go to retail first, or can I go right to mail order?
 - a. NY44 members do not have to go to retail first before filling at a mail order pharmacy. NY44 members can have a new script sent right to mail order if they so desire.
5. What are my copays when I use mail order?
 - a. Maintenance medications take a 2.5x copay.
 - b. Non-Maintenance medications take a 3x copay.